# THE VETERAN'S NECESSARY FILE



Revised April 2020

**NOTICE!** This information has been provided by the Veteran listed herein for the use of his/her heirs and/or assigns for the purpose of making his or her final wishes known and for settling the Veteran's estate. The use of this information is restricted and is not to be used for any other purpose.

Note — IF VIEWING THIS DOCUMENT WITH A PDF READER: To quickly move to some particular report in this document, use the mouse to move cursor over the report title below that you wish to view, then click LEFT mouse button. To quickly return to the top of this document, press the HOME key.

## Welcome Home Brother!

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The following information is from the Department of Veteran's Affairs website. For additional information please call VA Regional Service Office at (800) 827-2000 or go online to the VA website <a href="https://www.va.gov">https://www.va.gov</a>.

### **BURIAL BENEFITS**

The Department of Veterans Affairs (VA) provides burial benefits, which includes a gravesite, a headstone or marker, opening and closing of the grave, and perpetual care in a VA national cemetery. To be eligible for burial benefits, Veterans must have been discharged or separated from the military service under conditions other than dishonorable and must have completed their required period of service.

Spouses and minor children of eligible Veterans and service personnel may be buried in a national cemetery, as may certain adult children who are incapable of supporting themselves.

In addition to VA national cemeteries, most states maintain Veteran cemeteries for their eligible Veterans. For information on state cemeteries, contact the State Veterans Services Office in your state.

Arlington National Cemetery in Virginia is maintained by the Department of the Army. Please call (703) 695-3250 for information concerning burial, eligibility, and application procedures.

### REIMBURSEMENT OF BURIAL EXPENSES

The VA will reimburse funeral expenses paid by the family or funeral home upon receipt of an application and accompanied by paid bill receipts. The VA will reimburse up to \$1,500, provided that the cause of death has been adjudicated as service-connected, and up to \$300 for non-service-connected death. In addition, the VA will pay up to \$150 for a plot in a state Veteran cemetery.

### **SURVIVORS' BENEFITS**

The VA administers two types of benefits for the survivors of Veterans depending on whether the cause of death is service-connected or non-service-connected. Service-connected death compensation is call Dependency and Indemnity Compensation or "DIC". It provides monthly payments to the surviving spouse and children of a Veteran whose death is determined to be service connected. To be eligible, the Veteran must have died of as a result of:

- 1. A disease or injury incurred or aggravated while on active duty, or
- 2. An injury incurred or aggravated in the line of duty, while on active duty or
- 3. A disability that the VA can pay compensation benefits for.

The Veteran's death must not be the result of willful misconduct. Furthermore, if the Veteran's spouse remarries, he or she will lose eligibility to receive DIC. However, eligibility may be restored upon termination of that marriage.

In addition, DIC payments may be authorized to the spouse and children of totally disabled Veterans whose deaths were not the result of their disabilities. The survivor is eligible if:

- 1. The Veteran was rated 100% service-connected for ten years or more preceding death, or
- 2. The Veteran was rated 100% service connected for five years from the date of discharge from military service, or
- 3. The Veteran was a former prisoner of war who was rated 100% service connected for at least one-year preceding death.

All DIC payments are subject to judicial offset against any recoveries made under the Federal Torts Claims Act.

Non service-connected survivors' pension is payable to widows, widowers, children of Veterans whose deaths were not related to their military service and whose estates are incapable of

supporting them. The Veteran must have served on active duty, under honorable conditions, for at least 90 consecutive duty days, with at least one day during a period of war.

The improved pension program pro vides payments to bring an eligible person's income to a level established by law. These payments are reduced by income from any other source, including Social Security benefits. However, medical expenses may be deducted from the annual income to reduce the individual's income level. Benefits are not payable to those capable of supporting themselves, or who have assets adequate to provide support.

### **DEPENDENTS' EDUCATION**

Education assistance may be provided to spouses and children of Veterans whose deaths are service connected. For further information, contact the Department of Veterans Affairs at (800) 827-2000.

### **IMPORTANT DOCUMENTS**

The spouse of any Veteran or executor for a Veteran eligible for BA benefits should have available the following documents:

- 1. The Veteran's DD-214 or separation papers
- 2. All marriage and divorce decrees for the Veteran and the spouse
- 3. All minor children's birth certificates
- 4. Social Security numbers for entire family
- 5. All medical evaluation boards, disability ratings, or social security awards
- 6. All hospital records, surgical reports, and treatment records
- 7. Notarized copy or sealed original of the death certificate. You will need many copies of this document. A copy must be sent to every company or institution the deceased an account with if you wish to maintain the account in your name or receive the proceeds of the account or policy.

### SOCIAL SECURITY BENEFITS INFORMATION

Report a death to Social Security by calling 800-772-1213. Benefits are paid for the previous month. If your loved one was receiving benefits via direct deposit, ask the bank to return funds received for the month of death and thereafter to Social Security. Do not cash any Social Security checks received by mail. Return all checks to Social Security as soon as possible. A prorated check will be issued covering the time up the date of death. Visit www.ssa.gov to find out if you are eligible for death and/or survivor's benefits.

### ESTATE ADMINISTRATION INFORMATION

# SUBJECT OF THIS FILE Veteran's Name Other Names Used by Decedent Address City/State/Zip Social Security Number Driver's License Number Date of Birth Place of Birth Parent's Name Father Mother MILITARY SERVICE INFORMATION Branch of Service From Service Number

MOS	Rank/R	ate at Dis	charge	
Nature of Discharge	 			
Units Served With				
Medals/Ribbons/Awards				
Did Veteran have a VA Disability  Reason for Disability				
VETERAN SERVICE OFFICE Organization				
Name of Officer	 			
Address	 			
City/State/Zip	 			
Phone				
MEDICAL INFORMATION Health Care Provider				
Phone	 Provider	· Account	Number	
Physicians				
Primary Care			Phone	
Specialty Care	 		Phone	
Specialty Care				
Specialty Care			Phone	
Hospital				
Address				
Do You Have a Medical Power of				

Do You Have a DNR (Do Not Resuscitate) Dir	ective in Place?	Yes 🗆	] No l	
Do You Want to be an Organ Donor?		Yes 🗆	] No l	
Do You Have a Last Will and Testament?		Yes □	No l	
Location of These Documents				
Note: Your health care provider should have a copy of and you should keep the original of all these docume personal records.			-	
MARRIAGE INFORMATION				
Spouse				
Spouse's Social Security Number				
Spouse's Date of Birth	Date of Marr	iage		
Place of Marriage (County/State)				
Location of Marriage License				
Special Information or Directives for Spouse				
Previous Marriage (Spouse's Name)				
Date Divorce was Final	_ Post Death Obligat	ions?	Yes □	No □
Previous Marriage (Spouse's Name)				
Date Divorce was Final	_ Post Death Obligat	ions?	Yes □	No □
Previous Marriage (Spouse's Name)				
Date Divorce was Final	_ Post Death Obligat	ions?	Yes □	No □
CHILDREN Son □ Daughter □				
Name				
Address				

City/State/Zip	
	Social Security Number
Date of Birth	County/State of Birth
Son □ Daughter □	
Name	
Address	
Phone	Social Security Number
Date of Birth	_ County/State of Birth
Son □ Daughter □	
Name	
Address	
Phone	Social Security Number
Date of Birth	_ County/State of Birth
Son □ Daughter □	
Name	
	Social Security Number
Date of Birth	County/State of Birth
Son □ Daughter □	
Instructions or Directives to Ch	ildren

CDIDITHAL INFORMATION	 
SPIRITUAL INFORMATION Church, Synagogue, or Other Association	
Pastor, Priest, Rabbi, or Spiritual Leader	
Address	
Instructions for Service or Remembrance	

FUNERAL ARANGM			
		Phone	
Cemetery		Plot	
Deed Number	Location		
Do you desire Embalm If cremation what dispo	=	□ Cremation □ you desire?	
	rson to speak your eulo	gy, special music, special rec	

### RELATIVES AND FRIENDS THAT NEED TO BE NOTIFIED

Name	Relationship
Address	Phone
City/State/Zip	Email
Name	Relationship
Address	Phone
City/State/Zip	Email
Name	Relationship
Address	Phone
City/State/Zip	Email
Name	Relationship
Address	Phone
City/State/Zip	Email
Name	Relationship
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Name	Relationship
Address	Phone
City/State/Zip	Email
Name	Relationship
Address	Phone
City/State/Zip	Email
Name	Relationship
Address	Phone
City/State/Zip	Email
Obituary placement to be made in the following newsp	papers and publications:
Newspaper/Publication	
Newspaper/Publication	
Newspaper/Publication	
EMPLOYMENT INFORMATION  Employment Status Employed □ Unemployed □	
Ocupation	
Employer	
Address	
City/State/Zip	

Contact	Phone			
If You checked Self Employed will th instructions to heirs?	e Business Continue? Yes   No If yes, what are the			
ORGANIZATIONS AND COMMU	JNITY INVOLVEMENT			
Membership Number	Member Since			
Contact	Phone			
Positions Held				
Organization				
	Member Since			

Contact	Phone	
Positions Held		
Organization		
Membership Number	Member Since	
Contact	Phone	
Positions Held		
Organization		
Membership Number	Member Since	
Contact	Phone	
Positions Held		
Organization		
Membership Number	Member Since	
Contact	Phone	
Positions Held		
Honors/Awards		
Organization		
	Member Since	
Contact	Phone	
Positions Held		
Organization		
Membership Number	Member Since	
Contact	Phone	
Positions Held		
Organization		

Membership Number	Member Since	
Contact	Phone	
Positions Held		
Organization		
Membership Number	Member Since	
Contact	Phone	
Positions Held		
Honors/Awards		
Organization		
	Member Since	
Contact	Phone	
Positions Held		
ESTATE INFORMATION		
LAST WILL AND TESTAMENT		
Date Location of Actual Will_		
Codicil Date State Where	Executed	
Attorney	Phone	
Name of Executor	Phone	
Alternate Executor	Phone	
Trustee	Phone	
Legatees and Devisees		

Address	
Interest in Estate	
Legatees and Devisees	
Address	
Interest in Estate	
Address	
Interest in Estate	
Address	
Interest in Estate	
ASSETS	
BANK ACCOUNTS  Name of Bank	
Contact	
Name(s) on Account	
Account Number	Routing Number
Type of Account Checking ☐ Savings ☐ Mor	ney Market 🗆 CD 🗆 Safety Deposit Box 🗖
Name of Bank	
Contact	Phone
Name(s) on Account	
Account Number	Routing Number
Type of Account Checking ☐ Savings ☐ Mor	ney Market 🗆 CD 🗆 Safety Deposit Box 🗖
Name of Bank	
Contact	Dhana

Name(s) on Account	
Account Number	Routing Number
Type of Account Checking ☐ Savings ☐ Mo	oney Market □ CD □ Safety Deposit Box □
Name of Bank	
Contact	Phone
Name(s) on Account	
Account Number	Routing Number
Type of Account Checking ☐ Savings ☐ Mo	oney Market 🗆 CD 🗖 Safety Deposit Box 🗖
PERSONAL PROPERTY TO BE APPRAI  Jewelry	
Art Objects/Paintings	
Clothes/Furs	
Collections(Stamps, Coins, Etc	
Furniture/Furnishings	
Recreational Equipment (Boats, RV's, etc	

Automobile	Year/Make/Model
	VIN
	License Plate Number
Automobile	Year/Make/Model
	VIN
	License Plate Number
Automobile	Year/Make/Model
	VIN
	License Plate Number
Other	Year/Make/Model
	VIN
	License Plate Number
Other	Year/Make/Model
	VIN
	License Plate Number
Refunds (Inc	ome Tax, Deposits, Subscriptions)
Accrued Sala	ry, Vacation Pay, Commissions, Bonuses,
Non-Schedul	ed Assets

				······································
	STMENT POR			
Stock	Brokerage Firm			
Conta	ct		Phon	e
Accou	nt Number			
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	oration		
Stock	Name in which	n stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	oration		
Stock	Name in which	n stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	oration		
Stock	Name in which	n stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	oration		
Stock	Name in which	n stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	oration		

Stock Name in which stock is registered\_\_\_\_\_

	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		
	Exchange	Stock Symbol	Number of Shares	Type
	Name of Corpo	ration		
Stock	Name in which	stock is registered		

	Exchange	Stock Syr	mbol	Number of Shares	Type
	Name of Corp	ooration			
Bond	Name of Oblig	gator		Phone	
	Name in whic	h Bond is regis	tered		
	Face Amount	Maturi	ty Date	Interest Rate/Intere	est Payable
Bond	Name of Oblig	gator		Phone	
	Name in whic	h Bond is regis	tered		
	Face Amount	Maturi	ty Date	Interest Rate/Intere	est Payable
Bond	Name of Obli	gator		Phone	
	Name in whic	h Bond is regis	tered		
	Face Amount	Maturi	ty Date	Interest Rate/Intere	est Payable
Saving	gs Bond	Payable on D	eath to		
		Face Value		Date of Maturity	
		Series	_ Serial Number		
		Location of Bo	ond		
Saving	gs Bond				
				Date of Maturity	
		Series	_ Serial Number		<del></del> _
Saving	gs Bond	Location of Bo	ond eath to		
		Face Value		Date of Maturity	
		Series	_ Serial Number		
Saving	gs Bond				
		Face Value		Date of Maturity	
		Series	Serial Number		

	Address	
Annuity	Name of Company	
	Interest Rate	Date of Maturity
		Face Amount
	Account Number	
		Phone
Annuity		
		Date of Maturity
		Face Amount
		Phone
Annuity		
	Face Value	Date of Maturity
Savings Bond		
	Face Value	Date of Maturity
Savings Bond		
	Location of Bond	

	City/State/Zip		
		Phone	
	Account Number		
	Date of Purchase	Face Amount	
	Interest Rate	Date of Maturity	
Life Insurance	Company		
		Phone	
	Face Value	Policy Number	
	Beneficiary		
Life Insurance			
	Address		
		Phone	
	Face Value	Policy Number	
	Beneficiary		Life
Insurance Co	ompany		<del></del>
	Address		
	City/State/Zip		
	Contact	Phone	
	Face Value	Policy Number	
	Beneficiary		
Retirement Pla	n Company		
	Address		
	City/State/Zip		
	Contact	Phone	

	Employee/Account Number				
	IRA	401K _	Pension	Other	
PASSWORI	DS AND PIN	NUMBERS	5		
Computer			Work Computer		
Laptop			Other Computer		
Other Comput	er		Other Computer		
Bank Account_			Bank Account		
Bank Account_			Safety Deposit Box		
Broker Accoun	ıt		Broker Account		
Facebook Acco	ount		Twitter Account		
Email Account			Email Account		
Other Social Media		Other Social Media			
Other Social Media		Other Social Media			
Phone			Cable		
Phone Accoun	t		Electric Company		
Gas Company_			Water Company		
Other Utility			Other Utility		
Credit Card			Credit Card		
Credit Card		Credit Card			
Credit Card					
REAL ESTA	ТЕ				
Name(s) on Tit					

Market Value	Acce	ssed Valu	ne	
Mortgage Held By				
Mortgager Address				
City/State/Zip				
Amount of Payment				
Is there Mortgage Cancellation Insurance	in place?	Yes	No	
Is there a Reverse Mortgage on the Prope	rty?	Yes	No	If yes to either or both:
Name of Holder				
Contact				
OTHER REAL ESTATE Property Address				
City/State/Zip				
Legal Description				
Name(s) on Title				
Market Value				
Mortgage Held By				
Mortgager Address				
City/State/Zip				
Amount of Payment	Day o	f Month	Due	
Is there Mortgage Cancellation Insurance	in place?	Yes	No	
Is there a Reverse Mortgage on the Prope	rty?	Yes	No	If yes to either or both:
Name of Holder				
Contact		Phon	e	
Property Address				
City/State/Zip				
Legal Description_				

Name(s) on Title	
Market Value Acce	ssed Value
Mortgage Held By	
Mortgager Address	
City/State/Zip	
Amount of Payment Day o	f Month Due
Is there Mortgage Cancellation Insurance in place?	Yes No
Is there a Reverse Mortgage on the Property?	Yes No If yes to either or both
Name of Holder	
Contact	Phone


### WHAT TO DO WHEN SOMEONE DIES

### What To Do As Soon As Possible

- 1. Get a legal pronouncement of death. If your loved one died in a hospital, a doctor can take care of this for you. If he or she passed away while in hospice care, call your hospice nurse. However, if your loved one passed at home or in another location, you'll need to know who to call. You can call 911 and ask for an ambulance. If available, and in place, have a copy of the DNR (Do Not Resuscitate) to give to the EMS workers. Without it they will usually try to resuscitate. They will then transport to a hospital or morgue where pronouncement of death can be done.
- **2. Arrange for organ donation, if applicable.** Check your loved one's driver's license and/or advance directive to see if he or she was an organ donor. If so, let hospital staff know immediately (or call a nearby hospital if your loved one died at home). Organ donation is timesensitive, so this is one area where it's important to act quickly.
- **3. Notify close friends and family.** Every family is different, and there's no one right way to do this. For some families, sharing the news in-person or over the phone is critical. For others an email or text message may be alright. If possible, split up the task between several family members.
- **4. Decide what you'd like to do with your loved one's body and arrange transportation.** First, check to see if your loved one expressed any wishes about final disposition or had made prepayments to a funeral home or cemetery. Ideally, there will be documentation with other medical documents. If no wishes or plans have been stated, you have three main options:

**Call a funeral home.** A funeral home can help you arrange either a burial or cremation. They will take position of the remains at the hospital or morgue and transfer to their facility. **Call a cremation company.** While you can arrange a cremation through a funeral home, there are also cremation-specific companies that will work with you directly if you aren't interested in the added services of a funeral director.

**Call a full-body donation organization.** Your loved one may have already registered to be a body donor, so check for paperwork. If he or she hasn't, there are still many programs that accept donations from next of kin. Many university medical programs rely on body donations, and other for-profit companies, such as Science Care and BioGift, will cover most costs and coordinate with other research programs. Body donation is often a good option for families who want their loved one to be able to continue to help others after death.

- **5.** Arrange care for any pets or dependents. If your loved one was responsible for caring for one or more people or pets, quickly find someone who can care for them temporarily while you figure out a long-term plan.
- **6. Secure major property.** If your loved one lived on their own, make sure his or her home and any vehicles are locked up. If it will sit vacant for some time, consider notifying the landlord and/or the police, so they can help to keep an eye on it.
- **7. Notify the person's employer.** If the deceased was employed (or actively volunteering), call to let them know that your loved one has passed away. This is also a good time to ask about pay owed, benefits and life insurance.

### What To Do Within A Few Days

- **8. Decide on funeral plans.** If you decided to work with a funeral home, meet with the funeral director to go through your options. If you opted for an immediate burial (burial without any ceremonies), cremation or donation to science, you may also choose to hold a memorial service or celebration of life at a later date. Some people prefer this in order to give themselves more time to plan a meaningful event when they've had a little more time to process the death.
- **9. Order a casket or urn.** Historically, most people purchased **caskets and urns** directly through their funeral home. However, with the emergence of online shopping, it's easy to buy a casket or urn online.
- **10. Ask the post office to forward mail.** If the person lived alone, this will prevent mail from piling up and showing that the property is occupied. The mail may also help you identify bills that need to be paid and accounts that should be closed. You'll need to file a request at the post office and show proof that you are an appointed executor and authorized to manage his or her mail.
- **11. Perform a more thorough check of the person's home.** Throw out any food that will expire, water plants, and look for anything else that may need regular care.

- **12. Create a memorial website.** A memorial website will make it easy for you to share a death announcement and any funeral plans with a larger circle of people.
- **13. Write an obituary.** Draft an obituary for your loved one and get feedback from friends and family. If you're not sure where to start, try using an obituary template. Once it's complete, determine whether you'd like to pay to have it published in your local newspaper. You can always publish an obituary online for free.

### Leading Up To The Funeral, Memorial Service Or Celebration Of Life

- **14. Determine whether you'll need financial assistance.** The average funeral costs about \$9,000, which is an enormous burden on many families. Many funeral homes will wait for payment until insurance proceeds can be processed. Do talk to the director to arrange this if necessary.
- **15.** Look into veterans' benefits. If your loved one was a veteran, you may be able to get financial assistance with the funeral or burial. Find more information on the VA.gov website. The VA helps with plots and some expenses.
- **16. Choose funeral participants.** If you want friends or family members to give eulogies, do readings, sing, be pallbearers or participate in another fashion, reach out and discuss this with them.
- **17. Set the funeral schedule.** Determine the time and place for any events, and for structured events (such as a formal service), write down an ordered list of everything that will happen.
- **18. Order printed materials and flowers.** If you want programs, prayer cards, flowers or other items at the service, order them a few days in advance. You can often order them directly through the funeral home, which will minimize coordination on your part, but you'll often be able to find a better deal by shopping around.
- **19. Coordinate food and drinks, if desired.** It's not uncommon to have food available at a funeral reception or celebration of life. You may choose to provide food yourself, work with a caterer, have a potluck, or hold the event at a restaurant. Any of these options are completely acceptable and just depend on your personal preference.

**20. Spread the word.** An online funeral announcement on social media sites are often the chosen way to share event details with friends and family. For older folks who may not use the internet regularly, you can send a paper funeral announcement or arrange for people to call them and let them know.

### What To Do Within A Few Weeks

- **21. Order a headstone.** Since headstones are rarely ready in time for a burial, you can save this task until after the funeral when you have some more time. You'll generally be able to order a headstone through the cemetery, but you'll have more options. If the deceased was a Veteran, the VA will provide a marker or headstone.
- **22. Order several copies of the death certificate.** You'll likely need anywhere between 15 and 20 copies (but possibly more), depending on the accounts that your loved one had open. Your funeral director may be able to help you order them, or you can order them yourself from city hall or another state records office.
- **23. Start the probate process with the will.** If the estate is relatively small, doesn't contain unusual assets and isn't likely to be disputed by family members you may be able to handle it on your own. However, it's worth considering whether you should hire a probate lawyer to help.
- **24. Contact the Social Security office.** Your funeral director may have already done this, so find out if this is the case. If you need to contact social security yourself, you can reach them by phone at 1-800-772-1213. Through Social Security you may be able to apply for survivor benefits. Visit the Social Security website to learn more about their process and find any forms that you may be required to fill out.
- **25. Notify any banks or mortgage companies.** If you're unsure of what accounts your loved one held, use their mail and any online accounts you have access to in order to identify what accounts may be open. Then, take copies of the death certificate to each bank and change ownership of the accounts. You may need a court order to open and inventory a safe deposit box if a key isn't readily available.
- **26. Reach out to any financial advisors or brokers.** Try to identify any additional financial and investment accounts that your loved one held. Work with each one to transfer ownership. You'll likely need a death certificate for each account.

- 27. Contact a tax accountant. You'll need to file a return for both the individual and the estate.
- **28. Notify life insurance companies.** Fill out the claim form for any life insurance policies that the deceased had. Also, suggest that friends and family who may have listed your loved one on their own life insurance policies update theirs.
- **29. Cancel insurance policies.** This could include health insurance, car insurance, homeowner's insurance or anything else. Depending on the policy, reach out to either the insurance company or your loved one's employer to stop coverage. If the deceased was on Medicare, the Social Security office will inform them of the death, but if your loved one had Medicare Prescription Drug Coverage (Part D), a Medicare Advantage plan and/or a Medigap policy, you need to call each yourself to cancel.
- **30. Determine any employment benefits.** If your loved one was working at the time of their death, contact his or her employer to find out about union death benefits, pension plans and credit unions.
- **31. Identify and pay important bills.** Make a list of bills that are likely to be due (e.g. mortgage, car payments, electricity), and do your best to track them down via the person's mail and online accounts. Set up a plan to ensure these bills continue to be paid on time.
- **32. Close credit card accounts.** Leverage your loved one's mail, wallet and any online accounts you have access to in order to identify open credit card accounts. For each one, you'll likely need to call customer service and then email or mail a copy of the death certificate.
- **33. Notify credit reporting agencies.** Provide copies of the death certificate to Experian, Equifax and TransUnion in order to minimize the chances of identity theft. It's also a good idea to check your loved one's credit history in another month or two to confirm that no new accounts have been opened.

- **34. Cancel the person's driver's license.** This will also help to prevent identity theft. Go online or call your state's DMV for instructions. Have a copy of the death certificate ready. Notify the local election board. This helps reduce the risk of voter fraud in your area.
- **35. Memorialize your loved one's Facebook account.** If your loved one was on Facebook, you can memorialize their account. This will let current friends continue to post and share memories but will keep anyone from logging into it in the future.
- **36. Close email accounts.** Once you feel confident that you have necessary information on other accounts, it's a good idea to permanently close your loved one's email accounts as an additional step to prevent fraud and identity theft. Every email provider has their own process, so do a quick online search to figure out the steps you need to take.